Return Form

Please complete this form, and **follow the instructions** at the bottom of this form to return your purchase. Please note all returns must be accompanied by a ReturnID number.

Customer Name:		**RETURN ID*:**	
Address:		**Original Order#:**	
Email:		**Phone:**	

Refund Details: [This section must be completed & signed to ensure your refund is able to be processed smoothly and efficiently.]

I have purchased directly from this website www.safetan.com.au and have been supplied by Imaginative Products & Promotions Pty Ltd, PO Box 172, Waterford 4133, Australia. (If you are in any way unsure of these details, please contact us **before** returning any product). Unless otherwise specifically authorized by www.safetan.com.au, I understand that return of this product is at my own expense and that these costs are non-refundable. Shipping costs on the original order (including any customs fees or taxes which may have been imposed at point of entry for international orders) are also non-refundable. [In the event of returning a free shipping item, a mandatory deduction of AU $6.95 (Australian orders) or AU $ 16.00 (International orders) will apply to my refund]. In the instance where I am returning product due to the ordering of a wrong item, I understand this must be returned in its **original condition** (unopened resalable condition). I understand that charges may apply where the returned goods have been tampered with, opened or damaged. I understand that my refund will be acted upon within 10 days of receipt of the returned goods by Imaginative Products & Promotions Pty Ltd. I understand that failure to provide complete and accurate information as outlined and requested may result in a delay or inability to process my return.

I have enclosed the following:

- Completed Return Form
- Copy of the email which authorises my return (states the reason for return and provides my ReturnID number).
- Product to be returned (item must be as authorized in your ReturnID)*

Additional Comments:

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Customer Signature: _____ Date: _____

Please refund my purchase to:

- **Credit Card** Amex / Visa / Mastercard (Please Circle)

  Expiry Date: ……/……

  Name on Card: …… Cardholder Signature: ……..

- **EFT (Australian Residents Only)**

  BSB: ___ ___ ___ - ___ ___ ___ Bank: _____

  Account Number: _____ Account Name: _____

Please remit completed form and post goods to:-	Imaginative Products & Promotions Pty Ltd Att: Customer Returns PO Box 172, Waterford QLD 4133, AUSTRALIA